smart UK_Terms and Conditions - 50% off Ohme Home EV charger with standard installation

- In these terms & conditions, "**smart**" shall mean smart UK Automotive Limited, and "**Ohme**" shall mean Ohme Operations UK Ltd.
- smart private, retail customers who are consumers and purchase a new smart #1 or smart #3 car from smart between 7th February 2025 and 10th February 2025 inclusive, and where the car is registered and delivered by 31st March 2025 can receive 50% off the smart UK referral price for one of the following home chargers ("**Ohme Home EV Charger**"):
 - (a) a 7kW Ohme Home Pro home EV charger (5m tethered cable) with standard installation for £487.50 inc. VAT from the referral price of £975 inc. VAT; **or**
 - (b) a 7kW Ohme ePod home EV charger (untethered) with standard installation for £462.50 inc. VAT from the referral price of £925 inc. VAT,

(the "Offer").

This Offer is subject to the terms and conditions set out below.

- This Offer is open to UK residents, aged 18+.
- To receive the Ohme Home EV Charger Offer, you must be (a) a homeowner or (b) a renter with the landlord's permission, and in each case have off-street parking at the property which you will use when charging your car. You must be a full time resident at the address where the Ohme Home EV Charger is installed.
- This Offer is only available to private, retail consumers and not available to any business or corporate entities.
- The Ohme Home EV Charger Offer must be ordered from Ohme via a participating smart Retailer at the time of purchasing your retail smart #1 or smart #3. Please request the Offer at the time of vehicle purchase to ensure your order is placed by the smart Retailer. Ohme home EV Chargers are not available retrospectively. Please speak to your smart Retailer for more information.
- 7 This Offer is subject to availability and smart reserve the right to withdraw this Offer at any time.
- Ohme's standard terms and conditions of sale shall apply in relation to the Ohme Home EV Charger supplied under this Offer. Ohme App download (which will be subject to the App terms and conditions, set out in the App) and compatible equipment required. Not for commercial use. Please visit https://www.ohme-ev.com/terms-and-conditions for further information. smart are not the manufacturer or supplier of the Ohme Home EV Chargers and will not accept any responsibility in connection with the Ohme Home EV Charger or be liable for any loss suffered by a customer who participates in the Offer. Customers should contact Ohme in this regard.
- 9 The Ohme Home EV Charger included in the offer is <u>either</u> a 7kW Ohme Home Pro (tethered) with standard installation only for £487.50 inc. VAT or 7kW Ohme ePod (untethered) with standard installation only for £462.50 inc. VAT. The availability of standard installation depends

on various factors including the age and condition of the existing wiring at the property and the location of the nearest electricity point/meter. To find out whether you are likely to qualify for standard installation, please click here.

- Standard installation is subject to survey. You must provide complete and accurate information in your survey.
- Supply, installation and maintenance of the Ohme Home EV Charger will be subject to a separate contract between the customer and Ohme. Neither smart nor any smart Retailer can accept any responsibility in connection with that contract and any customer queries or claims must be directed to Ohme. Please see https://www.ohme-ev.com/terms-and-conditions for further information. Customers will need to liaise directly with Ohme in connection with survey and installation.
- Any costs, for example, late cancellation fees, aborted visits, physical home surveys, additional accessories, home EV charger upgrades, non-standard installation and/or additional installation works, must be paid for by the customer.
- 13 If the customer rents their property, they are responsible for obtaining the landlord's permission for the installation. All other permissions and consents are also the responsibility of the customer.
- The Ohme Home EV Charger Offer is only available for installation at a residential address owned by the customer (or rented by the customer, with the landlord's permission) with offstreet parking which will be used when charging the car and electrical capacity sufficient to support the home EV charger (unless otherwise agreed specifically with Ohme).
- Ohme Home EV Chargers are non-transferable and non-refundable and there is no cash or other alternative available under this Offer. However smart has the right to include a different home EV charger and installation within the Offer.
- If a qualifying vehicle for the Offer is cancelled and an alternative retail smart #1 or smart #3 is not repurchased in place of the cancelled vehicle in the outlined offer dates after installation of the Ohme Home EV Charger, then the customer will be liable to repay Ohme the fees paid by smart in connection with the Ohme Home EV Charger and standard installation. If the customer cancels the qualifying purchase before the installation has taken place then no charges will be made and they will no longer be entitled to a Ohme Home EV Charger with standard installation through this Offer. This does not affect customers' statutory rights.
- For customers who are eligible for the Government electric vehicle (EV) chargepoint grant (worth up to £350 only available to homeowners who live in flats and consumers in rental accommodation), smart will fund 50% off of the smart Ohme home charger referral price, and customers will still benefit from £350 OZEV grant value on the discounted price. Ohme will identify customers who are eligible and will support them through the grant application process.
- Your personal data, including your name, postal address, email and telephone contact details, and including the make, model, vehicle identification number (VIN), order number, and delivery date of the vehicle being supplied to you, will be shared with Ohme Operations UK Ltd to process this offer. In addition, that personal data, together with installation details and status

of the selected Ohme Home EV Charger and any related information concerning your eligibility to receive this offer, will be disclosed by us and/or Ohme to smart, in connection with the validation by smart of your eligibility to receive this Offer. For further details of how and why your personal data is processed, please refer to the smart Privacy Notice, at https://s7.future.smart.com/is/content/smarteurope/smart/smart-

dam/digital/website/documents/gb/en/legal/data-

<u>protection/20240701 UK en Privacy Statement final July 2024.pdf</u>, Please also refer to the privacy policy of Ohme at https://ohme-ev.com/privacy-policy/ for details of the processing undertaken by Ohme.